

# TAX Contact Information for Localities



Use this resource when you need to contact the Virginia Department of Taxation (TAX) with questions regarding any of the following:

Category	I need help with...	Contact
Locality Home Page	General Information <ul style="list-style-type: none"> <li>• Recent Updates</li> <li>• Forms and Instructions</li> <li>• Training Links</li> </ul>	<b>Locality Home Page</b> <a href="http://www.tax.virginia.gov">http://www.tax.virginia.gov</a>
Locality Hotline (for localities only)	General tax related questions, account specific inquiries	<b>Phone:</b> (804) 367-9286
IRMS Support	IRMS specific questions and issues (not found in other resources)	<b>E-mail:</b> irms.support@tax.virginia.gov
Tax Return Processing	Return Processing and Administration	<b>Howard Overbey</b> <ul style="list-style-type: none"> <li>• <b>Phone:</b> (804) 367-1129</li> <li>• <b>E-mail:</b>  <a href="mailto:Howard.Overbey@tax.virginia.gov">Howard.Overbey@tax.virginia.gov</a> </li> </ul>
Safeguarding TAX Information	Access Questions, Data Breaches, Unauthorized Inspections or Disclosures of Tax Data or Compromised IRMS Passwords	<b>Michael Palmer</b> <ul style="list-style-type: none"> <li>• <b>Phone:</b> (804) 404-4029</li> <li>• <b>E-mail:</b>  <a href="mailto:Michael.Palmer@tax.virginia.gov">Michael.Palmer@tax.virginia.gov</a> </li> </ul>
Sales and Use Tax Distribution	Locality distribution and administration	<b>Phone:</b> (804) 225-4254
Communications Tax Distribution	Communications Tax distribution and reports	<b>Phone:</b> (804) 404-4195
Motor Vehicle Rental Tax Distribution	Motor Vehicle Rental Tax distribution and reports	<b>Phone:</b> (804) 404-4180
TAX Debt Set-Off	Set-Off processing and administration	<b>Phone:</b> (804) 367-8380